

## PATIENTS' RIGHTS

### The Patient has the right:

- To be informed of these rights as evidenced by the patient's written acknowledgement,
- To be informed of services available in the facility, of the names and professional status of the personnel providing the patient's care, & of fees & related charges
- To be informed if the facility has authorized other health care & educational institutions to participate in the patient's treatment.
- To receive from your physician(s) in terms that the patient understands, an explanation of his or her complete medical health condition or diagnosis, and recommended treatment
- To participate in the planning of the patient's care & treatment, & to refuse medication & treatment.
- To be included in experimental research only when the patient gives informed, written consent
- To voice grievances or recommend changes in policies & services to facility personnel
- To be free from mental & physical abuse, free from exploitation, & free from use of restraints
- To confidential treatment of information
- To be treated with courtesy, consideration, respect, & recognition of the patient's dignity, individuality, & right to privacy
- To not be required to perform work for the facility unless the work is part of the patient's treatment & is performed voluntarily by the patient
- To exercise civil & religious liberties
- To not be discriminated because of age, race, religious, sex nationality, or ability to pay, or deprived of any constitutional, civil, and/or legal rights
- To expect & receive appropriate assessment, management & treatment of pain

### The following are offices where complaints may be submitted:

**New Jersey State Department of Health**  
**P.O. Box 367**  
**Trenton, NJ 08625**  
**609-792-9770**

**Jackson Surgical Center**  
**Administrator Maranda Greenfield**  
**27 S. Cooks Bridge Rd., Ste. L-2**  
**Jackson, NJ 08527**  
**[mgreenfield@uspi.com](mailto:mgreenfield@uspi.com)**  
**732-928-1099**

**State of New Jersey**  
**Office of Ombudsman**  
**PO Box 808**  
**Trenton, NJ 08625-0808**  
**877-582-6995**

**The Joint Commission**  
**Division of Accreditation and Certification**  
**[www.jointcommission.org](http://www.jointcommission.org)**  
**630-792-5797**

### Patient Responsibilities:

- The patient has the responsible: to provide accurate and complete information concerning his/her present complaints, past illnesses and hospitalizations.
- The patient is responsible for to report perceived risks in their care and unexpected changes in their condition.
- The patient and family are responsible for asking questions when they do not understand what they have been told.
- The patient is responsible for following the treatment plan established by his/her physician, including the instructions of nurses and other health professionals as they carry out the physician's orders.
- The patient is responsible for keeping appointments and for notifying the facility or physician when he/she is unable to do so.
- The patient is responsible for his/her actions should he/she refuse treatment or not follow his/her physician's orders.
- The patient is responsible for assuring that the financial are met.
- The patient is responsible for following facility policies and procedures.
- The patient is responsible for being considerate of the rights of other patients and facility personnel.
- The patient is responsible for being respectful of his/her personal property and that of other persons in the facility. The patient is responsible to have an adult remain with them for 24 hours, if required by your provider.

*(This is a condensed version of the State of New Jersey Patient Rights)*